T-Mobile Tech for TN Students Program
Frequently asked questions (FAQ)

1) **How does a district enroll in the program?**

   All Tennessee districts are eligible to enroll. District's need to complete an online application and contract. To start the process, visit the [T-Mobile Tech for TN Students webpage](#) for additional information.

2) **How will my district receive devices?**

   After successfully completing the application, contract, and account creation processes, the devices will be distributed directly to districts by T-Mobile.

3) **How many devices does my district have allocated in the first year?**

   The number of devices allocated to each district is according to economic factors including amount of Title 1 schools, distressed county designations and National School Lunch Program eligibility rates. Devices will be reserved for each district based on the calculation of this criteria. Additional devices may be available based on actual need of districts across the state.

4) **Does T-Mobile have coverage in my area?**

   Please refer to the [T-Mobile Coverage Map](#) page to see service area and estimated signal strength.

5) **Which device models are given to schools as part of this program?**

   The hotspot device models that are part of this program are either the Franklin T9 or the Alcatel LinkZone 2, based on availability.

6) **Do the devices meet CIPA compliance for filtering?**
   Yes, devices that are part of this program are CIPA compliant for filtering using the TitanHQ WebTitan solution. WebTitan uses Advanced DNS Web Filter With Real-Time Malicious Threat Detection and DNS web categorizations. All devices are automatically enrolled in this protection and it's not possible to change the filtering to a different solution.